



## INTERNATIONAL VOCATIONAL ENGLISH EXAMINATIONS

### English for Food Service Industries Examination: General Description



<b>PART 1</b> <b>Listening</b> <b>(approx. 10 minutes)</b>	<p><b>Task type:</b> Multiple choice  <b>Format:</b> ten unrelated dialogues of about 30 seconds' duration, each followed by a 3-option multiple choice item</p> <p>The candidates listen to a short dialogue, then choose the correct statement from three that are based on the dialogue. The recordings are dialogues between two interacting speakers (conversations, interviews, discussions, etc.).</p> <p><b>Task Focus:</b> <i>identifying detail, understanding and interpreting information, specific information, gist, detail, main idea, function, purpose, attitude, opinion, etc.</i></p> <p><b>Marking Scheme:</b> 10 items x 2 points = 20 points</p> <p><b>NOTE:</b> Each part is heard twice.</p>
<b>PART 2</b> <b>Knowledge of Linguistic Means</b> <b>(20 minutes)</b>	<p><b>Task type:</b> Multiple choice  <b>Format:</b> 18 4-option multiple choice sentences  <b>Task Focus:</b> <i>lexical</i></p> <p><b>Marking Scheme:</b> 18 items x 2 points = 36 points</p> <p><b>Topic areas:</b> food service equipment; types of restaurants; fast food and delivery; making reservations; payments; food service staff; purchasing; storage and preparation of food and drinks; customer service and complaints; opening and closing operations; restaurant safety; managing a restaurant; costs and pricing; accounting; parts of a restaurant; tabletop items; in the kitchen; types of meals; catering; taking orders; types of menus and menu pricing; the bar; sanitation; nutrition and specialty diets; career options</p>
<b>PART 3</b> <b>Knowledge of Language Functions</b> <b>(15 minutes)</b>	<p><b>Task type:</b> Multiple choice  <b>Format:</b> 16 2-option multiple choice exchanges  <b>Task Focus:</b> <i>lexico-grammatical</i></p> <p><b>Marking Scheme:</b> 16 items x 1 point = 16 points</p> <p><b>Functions:</b> presenting options; responding to/making an apology; asking for help; asking about completion; giving a polite negative response; stating a preference; describing order; estimating time; checking for correctness; introducing a problem; asking for/stating an opinion; describing availability; checking for accuracy; asking about needs; discussing degree; giving a motive for doing something; asking about/describing experience; checking on/describing progress; describing mixed results; asking about/describing options; describing preparation methods; asking for repetition; explaining a change; asking for a favor; asking for clarification; giving praise/a warning; bringing up a problem; checking for understanding; giving a firm answer; confirming information; asking for advice; listing pros and cons; reporting an error; making a recommendation; describing work history and experience</p>
<b>PART 4</b> <b>Reading</b> <b>(10 minutes)</b>	<p><b>Task type:</b> Multiple choice – True/False/Doesn't say  <b>Format:</b> Three short texts (60-100 words each) containing factual information related to the field of food service industries; the first two texts are followed by two 3-option multiple choice questions each, while the third text is followed by two True/False/Doesn't say questions.  <b>Task Focus:</b> <i>understanding detail, specific information, implication, attitude, reference and meaning</i></p> <p><b>Marking Scheme:</b> 6 items x 3 points = 18 points</p> <p><b>NOTE:</b> All the texts are related to the specific field of study.</p>
<b>PART 5</b> <b>Writing Awareness</b> <b>(5 minutes)</b>	<p><b>Task type:</b> A gapped or jumbled text of approx. 200 words  <b>Format:</b> Gapped text – a text with five gaps to be filled with either one sentence from a choice of three or, one pair of sentences from a choice of six or, an appropriate word or, information from two short texts. Jumbled text – seven or eight paragraphs, of which five are to be organized into a text.  <b>Task Focus:</b> <i>Recognition of writing features and language as required in their field of studies.</i></p> <p><b>Marking Scheme:</b> 5 items x 2 points = 10 points</p> <p><b>NOTE:</b> The candidate may be asked to complete a <b>note, a quiz, a checklist, a reservation request form, a take-out order, a customer feedback form, a restaurant review, an order slip, a customer notice, a job advertisement, a purchase order, an email, a recipe, a comment card, a letter, a receipt, a written warning, a report, a marketing plan or a memo.</b> This task is based on elements of writing that the candidates will need to produce in the field of food service industries for professional purposes.</p>
<b>Duration: 60 minutes</b>	<b>Marks: TOTAL: 100 points</b>