

<p>PART 1 Listening (approx. 10 minutes)</p>	<p>Task type: Multiple choice Format: ten unrelated dialogues of about 30 seconds' duration, each followed by a 3-option multiple choice item</p> <p>The candidates listen to a short dialogue, then choose the correct statement from three that are based on the dialogue. The recordings are dialogues between two interacting speakers (conversations, interviews, discussions, etc.).</p> <p>Task Focus: <i>identifying detail, understanding and interpreting information, specific information, gist, detail, main idea, function, purpose, attitude, opinion, etc.</i></p> <p>Marking Scheme: 10 items x 2 points = 20 points</p> <p>NOTE: Each part is heard twice.</p>
<p>PART 2 Knowledge of Linguistic Means (20 minutes)</p>	<p>Task type: Multiple choice Format: 18 4-option multiple choice sentences Task Focus: <i>lexical</i></p> <p>Marking Scheme: 18 items x 2 points = 36 points</p> <p>Topic areas: air transport personnel; airport security and procedures; airport facilities; aircraft types and parts; flights; recruitment; training; bases and relocations; reserve duty; schedules and bidding; crew image; preflight briefing and duties; en route/approach/post-flight duties; delays and cancellations; informing and handling passengers; flight emergencies; medical emergencies and first aid; crew communications and sterile cockpit</p>
<p>PART 3 Knowledge of Language Functions (15 minutes)</p>	<p>Task type: Multiple choice Format: 16 2-option multiple choice exchanges Task Focus: <i>lexico-grammatical</i></p> <p>Marking Scheme: 16 items x 1 point = 16 points</p> <p>Functions: introductions; asking when something will happen; clarifying information; offering an apology; providing reassurance; expressing enthusiasm; asking for additional information; offering assistance; starting a conversation; ending a conversation; describing plans or schedules; discussing plans; talking about priorities; giving a strong opinion; making suggestions/recommendations; describing common errors; disagreeing with an opinion; asking for advice; giving examples; discussing assignments; describing urgency; delivering bad news; describing conditions; talking about completion; giving a reminder; asking about options; giving polite instructions; getting people's attention; adding an instruction; assigning tasks; stressing a point; giving praise; asking for a favor; giving advice; expressing concern; prompting a response</p>
<p>PART 4 Reading (10 minutes)</p>	<p>Task type: Multiple choice – True/False/Doesn't say Format: Three short texts (60-100 words each) containing factual information related to the field of flight attendants; the first two texts are followed by two 3-option multiple choice questions each, while the third text is followed by two True/False/Doesn't say questions. Task Focus: <i>understanding detail, specific information, implication, attitude, reference and meaning.</i></p> <p>Marking Scheme: 6 items x 3 points = 18 points</p> <p>NOTE: All the texts are related to the specific field of study.</p>
<p>PART 5 Writing Awareness (5 minutes)</p>	<p>Task type: A gapped or jumbled text of approx. 200 words Format: Gapped text – a text with five gaps to be filled with either one sentence from a choice of three or, one pair of sentences from a choice of six or, an appropriate word or, information from two short texts. Jumbled text – seven or eight paragraphs, of which five are to be organized into a text. Task Focus: <i>Recognition of writing features and language as required in their field of studies.</i></p> <p>Marking Scheme: 5 items x 2 points = 10 points</p> <p>NOTE: The candidate may be asked to fill in an employee profile, a journal entry, a forms, a webpage information, notes, a questionnaire, a notice, a memo, an email, a checklist, a card, a review, a blog post, an advice, a summary, a transfer request, a voice mail message, a report, a training evaluation, a training pamphlet. This task is based on elements of writing that candidates will need to produce in the flight attendant field for professional purposes.</p>
<p>Duration: 60 minutes</p>	<p>Marks: TOTAL: 100 points</p>